

# WHAT WE WILL COVER TODAY?

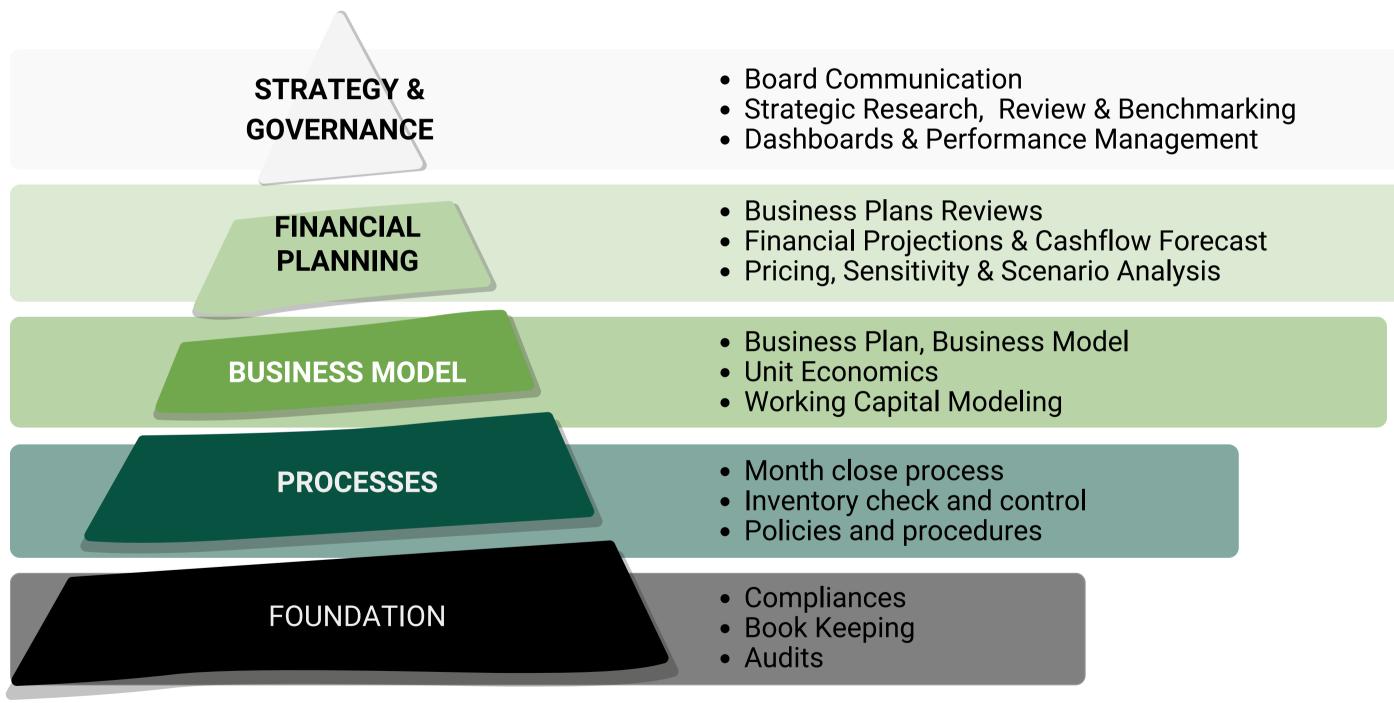
- Getting the basics right
- What should start-ups do to succeed?
- How can financial modelling help?







## THE CFO OFFICE PYRAMID



THE CFO OFFICE PYRAMID



## WHERE DO YOU STAND CURRENTLY?

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### **IDEA**

- Research and assessment of **demand** in the market
- Research and understanding of direct and indirect competition
- Forecasting of development cost and product cost



### **MVP**

- Validation or Revision of product demand
- Validation or Revision of cost assumption
- Primary assessment of product pricing



### **PILOT**

- Testing and assessment of primary pricing and monetization models
- Assessment of operational costs



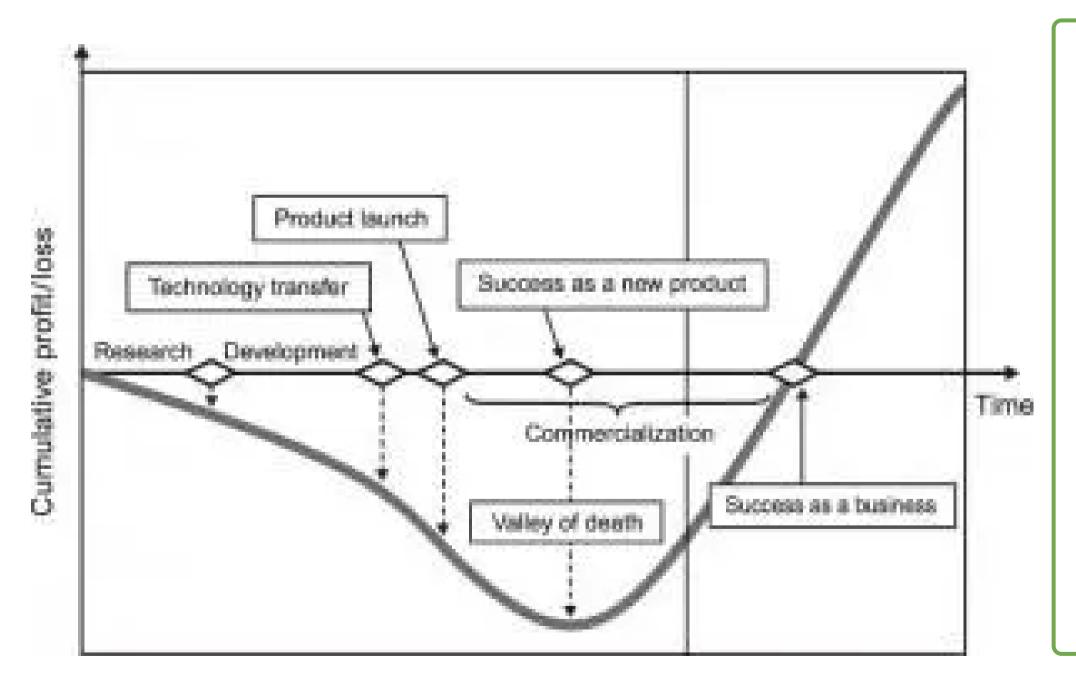
### **PMF**

- Validation or Revision of pricing and monetization models
- Assessment and implementation of pricing strategies



# **EARLY START-UP LIFE CYCLE JOURNEY**

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- The startup life cycle journey represents the tumultuousness a startup has to experience in order to reach commercial success.
- A vast chunk of startups are unsuccessful in crossing the "valley of death".
- In this section of the journey, a startup has already commercialized its product/service but is not able to make it profitable.
- Commercial success is obtained when a business is able to cover its direct costs, signaling improved unit economics.



# WHY START-UPS FAIL?



**LACK OF CASH** 



OVERESTIMATED DEMAND



**INABILITY TO COMPETE** 



PRICING/COST ISSUES



REGULATORY CHALLENGES



POOR BUSINESS MODEL



INAPPROPRIATE TEAM STRUCTURE



**MISTIMED PIVOT** 





# FOCUS ON BUSINESS MODEL

### The following components make up a business model



### **Customer Value Proposition**

What is the job you are doing for the customer?



### **Profit Formula**

(Price x Volume) - Costs



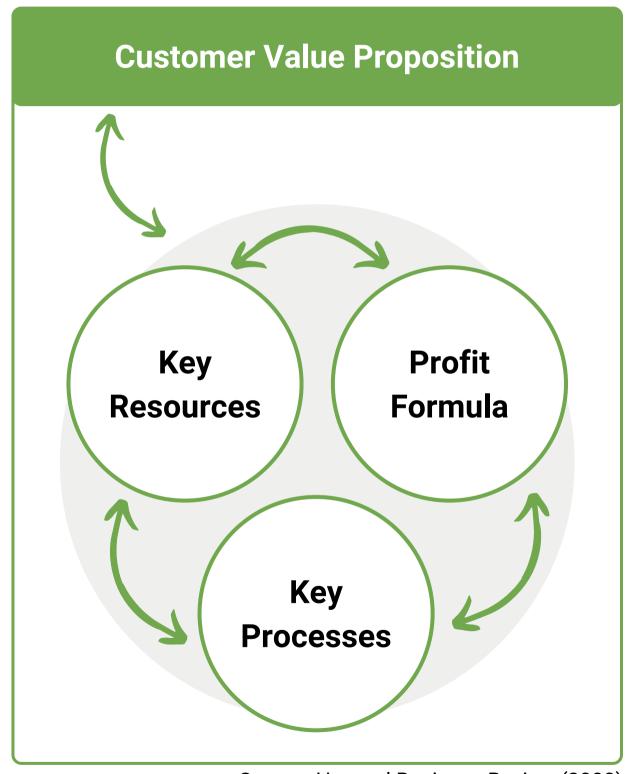
### **Key Resources**

Talent, capital assets, financing information, channels, tools



### **Key Processes**

Processes, metrics and norms



Source: Harvard Business Review (2008)



### **KEY DIFFERENCES**

### **Business Strategy**

### **Business Plan**

### **Business Model**

A business strategy sets out the purpose of your business, who it serves and what is the long term vision and mission. A strategy assesses and prioritizes options and then select the most advantageous. A business plan sets out how you will achieve your goals in detail, including the financial results. A business model explains how you are different to competitors and what gives you a strategic advantage.



What is your business?
What is your purpose?
Who is your customer?
Analysis of business environment
Competition and market gaps
How can you compete?



What business are you in?
What are your goals?
How will you achieve them?
What will be the financial benefit?
What investment do you need?



Who is your customer segment(s)?
What is your value offering?
How will you reach your customers?
What makes you hard to imitate?
What resources do you need?
How do you make money?

A 5 year Budget will have monthly plan for 1st year, Quarterly plan for 2nd and 3rd year, Yearly plan there after



# IMPORTANCE OF MARKET RESEARCH FOR COMPANIES



### Calculate TAM, SAM and SOM

This will help understand the potential future size of the company



### Understand the customer problem and develop a value proposition

This sets the direction for future strategy and the product/service development process



### Map out the customer journey and business process based on customer problems

Sets the foundation for how you expect customers to interact with your business



### Validate processes and drive continuous refinement

Research will ensure that your business process is constantly improving



# IMPORTANCE OF SCALING FOR REVENUE MAKING COMPANIES?

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### Reach bigger and better markets

This can positively impact margins as it can help leverage pricing and volume



### Achieve economies of scale

Helps lower cost per unit over time and achieve better margins and cash-flows.



### Generate positive cash flows

Scale allows easier access to better working capital terms, access to capital markets and hence enables more efficient cash generation.



# HAVE YOU ACHIEVED PMF?

- PMF (Product Market Fit) refers to a stage where a product or service has perfectly catered to a problem posed by the market.
- It's a highly subjective milestone that is very difficult tot achieve as problem statements keep evolving.
- Every industry will have a different way of defining the achievement of PMF.

### INDICATORS OF PMF

Companies that experience growing ARR, MRR and have reduced their churn can be safely assumed to have reached PMF.

For companies without recurring revenues, a growing customer base and improving unit economics are signs of achieving PMF.



# MAINTAINING PMF

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- A firm's PMF status is not permanent.
- Given the dynamic nature of the startup ecosystem, constant innovation and problem solving result in many startups losing their edge.

### **HOW TO MAINTAIN PMF?**



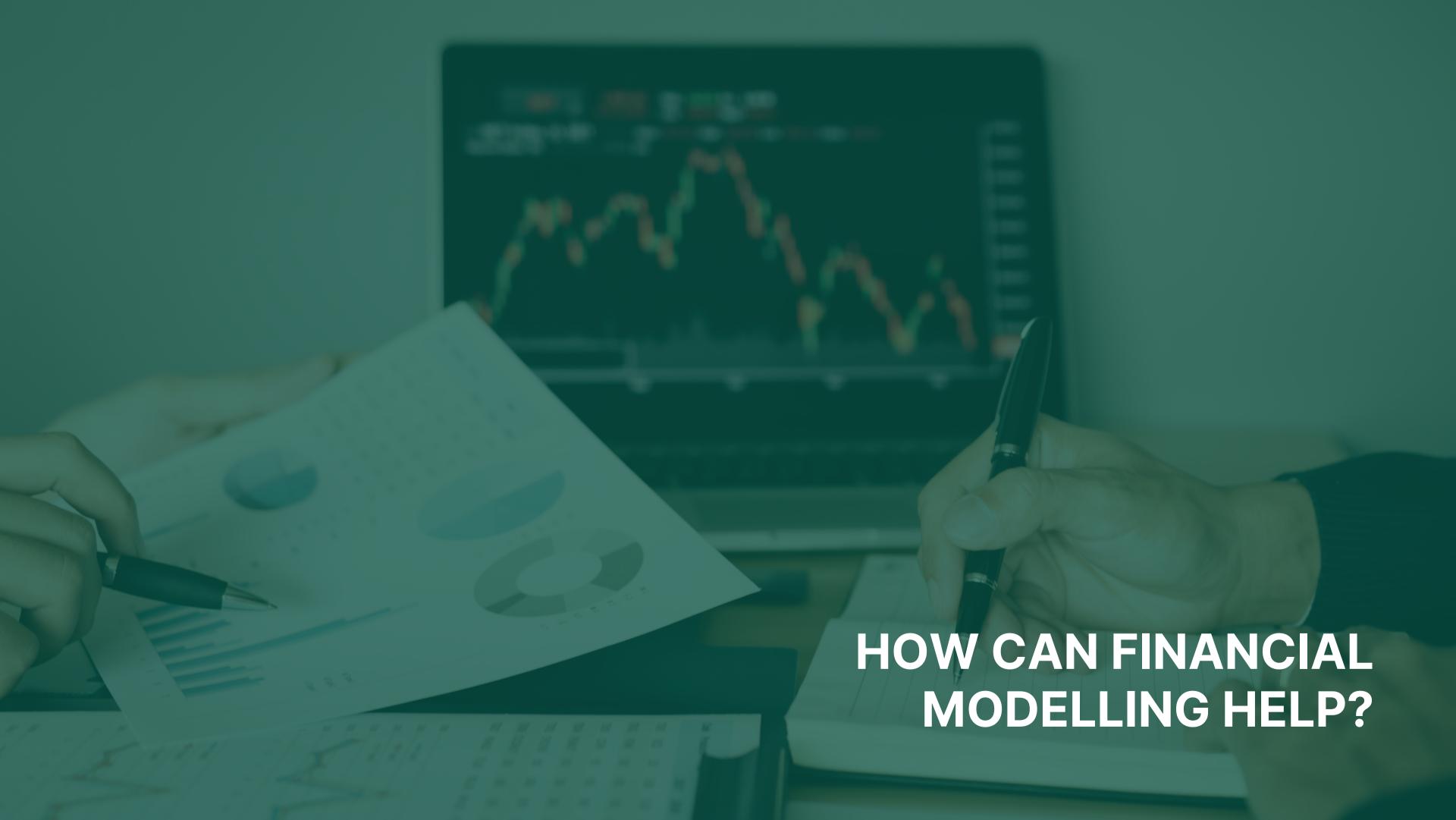
Have a customer centric business model



Spend time on R&D to create more efficient solutions



Constantly monitor
the market to
understand trends in
customer behaviour





# WHAT IS FINANCIAL MODELLING?



A financial model quantifies the company's strategic vision.



It lays out a plan for future revenue growth, accounts for all the costs incurred and resources needed to achieve growth.



It relies on historical data to set a baseline and then forecasts future performance based on strategy.

- For companies with little to no operating history, financial data of competitors with operating history can be a good starting point.
- For companies with operating history, historical financial data of the company and along with financial data of competitors is a good starting point.



## IMPORTANCE OF FINANCIAL MODELLING

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### **EXERCISE FORESIGHT**

- Can identify growth pattern and steps to be taken.
- Can also identify future issues and account for their effect on finances



# UNDERSTAND RESOURCE REQUIREMENTS

 Growth requires resources, and models help identify how much would be needed



# QUANTIFYING YOUR VISION

- Path to milestones is quantified.
- You can lay out the inputs you need to get to a said milestone.



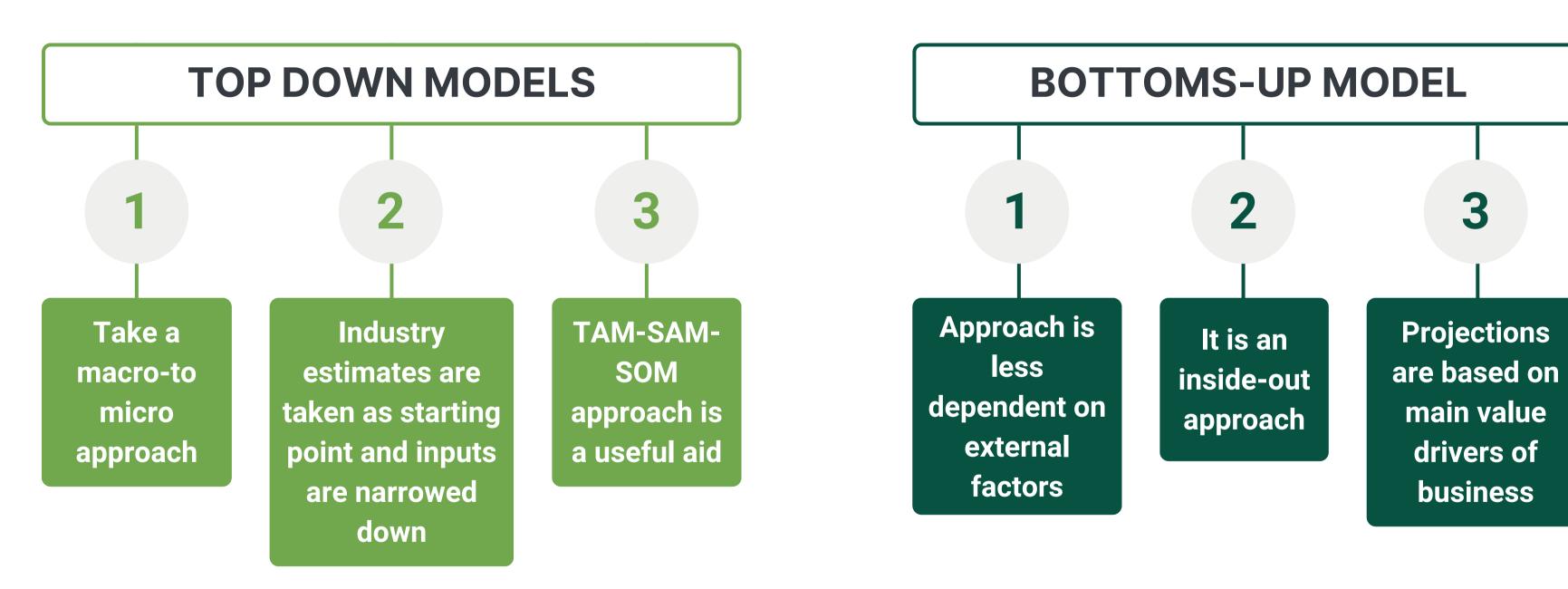
# INSPIRE INVESTOR CONFIDENCE

- Path to growth and profitability is visible to investor.
- Confidence is inspired by the numbers



### **TYPES OF FINANCIAL MODELS**

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A hybrid approach is the best approach



## KEY ELEMENTS OF A FINANCIAL MODEL

### Revenue Plan/Buildup

Sales Growth Modelling

Growth of price and volume inflation

Unit volume growth

Market Size and Market Market Share

Unit Market
Size and
Growth and
impacts due
to pricing of
product /
service

Volume Capacity
Approach:
Relevant where
revenue plan is
linked to the
capacity to
produce

Revenue Driven by investment in R&D and Marketing Spends

Manpower Based Revenue plan with Tiered Pricing for each type

Revenue Plan basis the produce/service roadmap



# KEY ELEMENTS OF A FINANCIAL MODEL

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Operational Overheads	Fixed Overheads	Marketing Cost	Manpower	CAPEX	Scale up Costs
<ul> <li>Skill development</li> <li>QA</li> <li>Training</li> <li>Cloud costs</li> <li>Staff welfare</li> <li>R&amp;R</li> </ul>	<ul> <li>Management Salaries</li> <li>Office Space</li> <li>Professional Expenses</li> <li>Legal help for</li> </ul>	<ul> <li>Advertisement</li> <li>PR</li> <li>Events</li> <li>Conferences</li> <li>Research</li> <li>Marketing Materials</li> <li>SEO</li> <li>Data analytics</li> </ul>	<ul> <li>Linked to revenue</li> <li>Linked to org structure</li> <li>Annual appraisals</li> <li>Market benchmarking for salaries</li> <li>Span-based headcount planning</li> <li>Stage based org structure planning</li> <li>Tech setup</li> </ul>	<ul> <li>IP development (stage-wise increase in CAPEX)</li> <li>Plant setup (manufacturing)</li> <li>App development (e-commerce, marketplace)</li> <li>Technical architecture</li> <li>IP (global vs India)</li> </ul>	<ul> <li>Costs are dependent on the metric of scaling.</li> <li>Metric of scaling is dependent upon the business model and the expansion strategy</li> <li>Necessary to define responsibility metrics when scaling!</li> </ul>



### **CASH BURN**

### **CALCULATING CASH BURN**

Burn rate is the rate at which a company uses up its available cash.

### Two types of cash burn rates:

### **Gross burn rate**

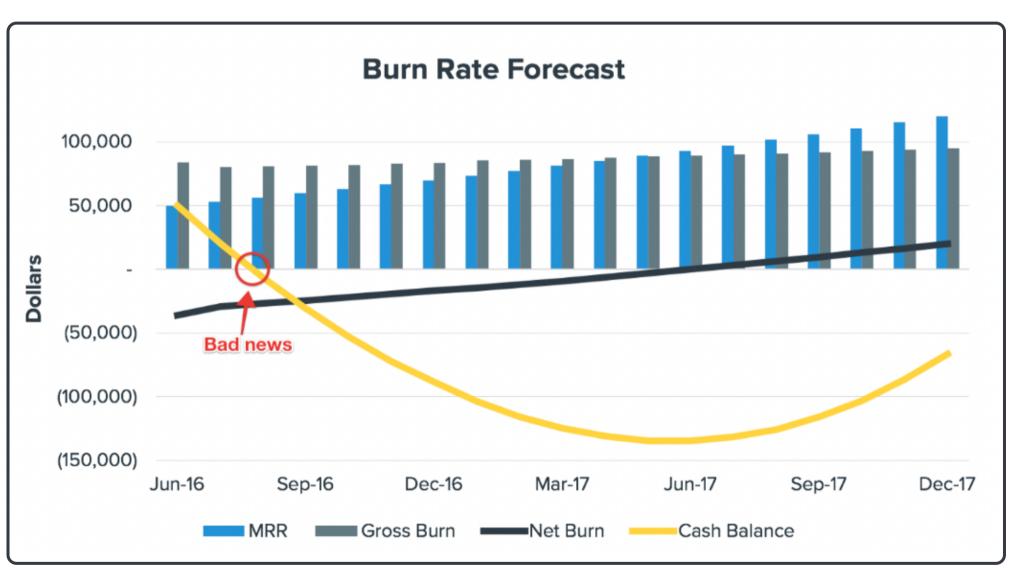
Total of all monthly expenses.

### **Net burn rate**

Gross burn rate - Income

As a measure of negative cash flow, burn rate is a crucial metric for understanding your startup's overall financial health.





Tracking cash burn is crucial for early stage companies as their survival is dependent on it.



## **CASH RUNWAY**

### **CALCULATING RUNWAY**

- Runway refers to how long a company can operate before they run out of cash,
- Typically measured in months.
- Runway = Total Available Cash/Net Burn Rate
- Runway is affected most by:

### Receivables

Fundraising

• Burn Rates can be reduced with:

Layoffs and Downsizing

Decreasing Client Churn

#### **RUNWAY CALCULATIONS**



### **Operating Runway**

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Cash on hand

Operating Cash Flow (OCF)

[avg. past 6 months]

### **Predicted Runway**

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Cash on hand

Operating Cash Flow (OCF)

[avg. future 12 months]

### **Standard Runway**

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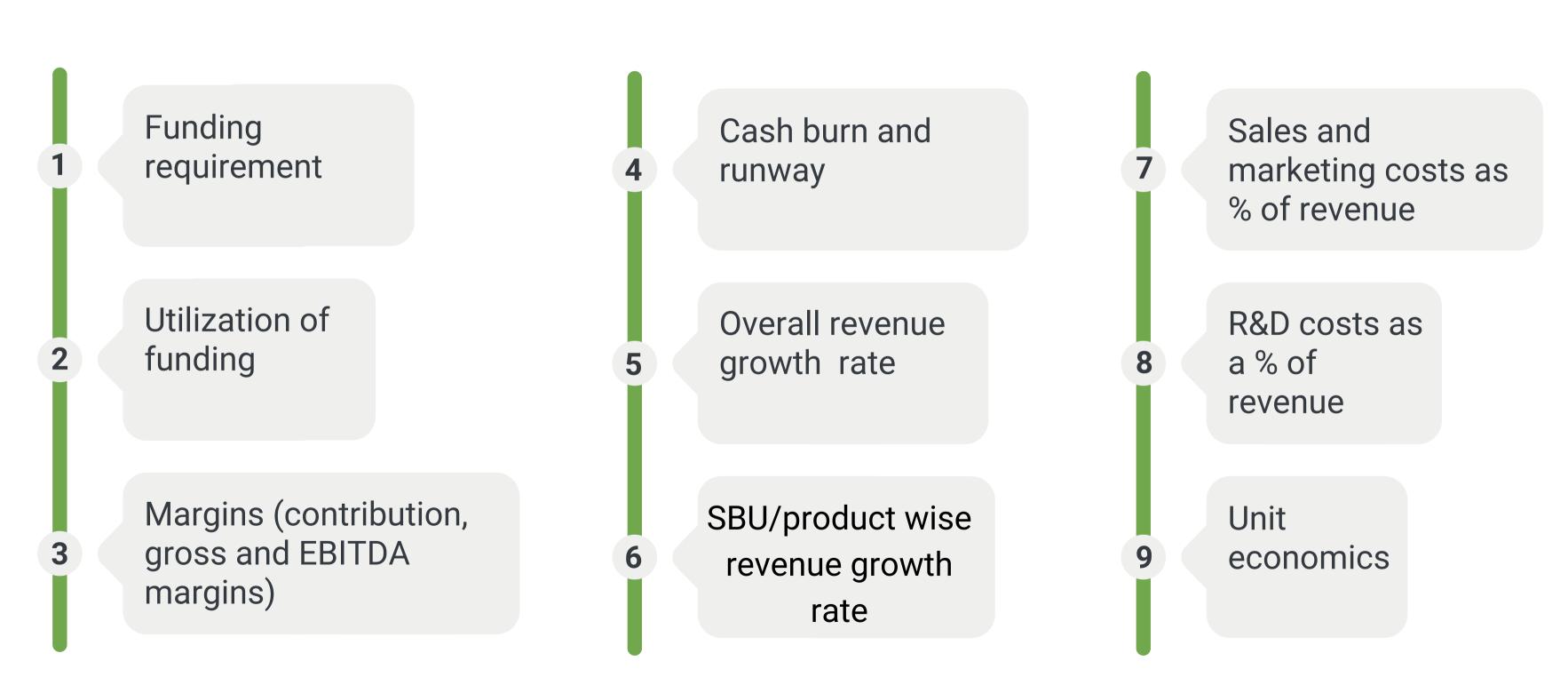
Cash on hand

Change in cash

# SPICE ROUTE

# WHAT INVESTORS LOOK FOR IN A FINANCIAL MODEL?

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## HOW DO INVESTOR VALUE EARLY STAGE STARTUPS

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Founding Team & Execution capabilities

> Idea to monetization -Timeline

Traction from customer / Customer validation / Feedback loop

Your solution /
Prototype / Agility
to Change

Business Model & Size of Opportunity

How scalable is the distribution model

How strong are you in selling your product/service

How strong are the unit economics

Capital required over time

# **KNOW YOUR MENTORS**

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Jai Vaidya

### Sriram Chidambaram

#### **Education**

**CGMA from CIMA** 

Fellow Certified Management Accountant from the ICWAI

Qualified Company Secretary from the ICSI

EGMP from IIM-Bangalore

### **Experience**

Founder and CEO at Spice Route Finance

VP of finance at E4E, a US based IT/ITeS multinational

Head of finance at MAS Holdings, one of the world's largest garment manufacturers.

#### Education

Passed all 3 levels of the CFA exams

ACCA Affiliate (passed all exams in 2 years)

PGDip in Econometrics from Monash University

Master of International Business from Monash University



### WHAT DOES SPICE ROUTE FINANCE OFFER?

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#### **CFO Services**

Our CFO office service, enables us to provide hands-on support for companies needing help in managing transactions, financial reporting and staying on top of unit economics

### **Advisory Services**

Our advisory services bring strategic leadership to your finance function and is a key part of your top management till the time you need a new CFO.

### Consulting

Our consulting services are short term engagements that ensure quick turnarounds and implementation of strategic initiatives.

# **OUR PRACTICE AREAS**

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